QCS Quality Compliance Systems
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Safeguarding Adults Flowchart

You suspect an adult at risk is being abused

Discuss your concerns with the practice manager (unless they may be implicated in the abuse). Consider if it is abuse or something else?

Name
Nina Daly

Contact number
07974731967

An adult at risk discloses information about abuse

An individual discloses information about an adult at risk and potential abuse

- 0 Listen carefully to what the adult at risk has to say.
- 0 Acknowledge information about allegations or concerns of abuse and take the person seriously.
- 0 Reassure but do not make any promises.
- 0 Ask what they would like to do and seek consent to refer where appropriate.

If the person is in immediate danger or in need of medical or urgent attention CALL 999

Contact your organisation's safeguarding lead
Sara McNeillis

on phone number
07367280001

Out of hours phone number
07367280001

to seek advice on what to do next.

Concerns resolved

No further action, although may need to signpost or provide additional support. Keep full and complete records of actions taken.

Still Concerned - Refer to Appropriate Lead Service

Local Authority Name:	Hillingdon council

	Police
Tel:	999
Email:	

Safeguarding Adults Team (Office Hrs)	
Tel:	01895 556 633
Email/Fax:	

Safeguarding Adults Team (Out ot Office Hrs)	
Tel:	
Email/Fax:	

safeguardingpartnership@hillingdon.cov.uk

Notify CQC - Tel: 03000 616161 - Email: enquiries@cqc.org.uk - Give fer.dback on c:1re

Remember - Further Actions

Keep full and complete records of actions and concerns and be available to participate in case conference meetings should this be required.

Do you need to take additional actions such as:

Regulatory notifications

- 0 Reflect
- 0 Learn Lessons
- 0 Review Practice

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